HEALTH CARE AUTHORITY

Managed Care Organizations - Value Added Services

January 1, 2027- December 31, 2027

Categories	Blue Cross Blue Shield	Prior Auth	Limit	Molina	Prior Auth	Limit	Presbyterian	Prior Auth	Limit	United	Prior Auth	Limit
Behavioral Health	Friends & Family Circle - Gift card to a friend or family member to provide respite care.	Y	Y	BeMe Health is a mobile app made for teens that offers tools and support to help them manage their mental health.	Y		Peer Support Groups	Y		Calm Health- a mental health and wellness app that combines evidence-based digital clinical programs with sleep, meditation, and mindfulness content.		
Behavioral Health	Wellness/Drop-in centers and Family support centers provide peer driven/family driven Behavioral Health recovery services.		Y				Onto Better Health - online cognitive behavioral health therapy.			Substance Use Disorder Helpline- Call 1-888-702-2202 for an anonymous, no-cost, 24/7 helpline to talk about issues with substance use. Connect members, family and friends with a behavioral health expert.		
Behavioral Health	Electroconvulsive Therapy (ECT)	Y								Electroconvulsive Therapy (ECT)- Used to treat a variety of mental health disorders, including severe depression.	Y	Y
Behavioral Health	Home + Health Partnership for members in Bernalillo Couty experiencing chronic homelessness.	Y	Y				Improved care coordination may include electroconvulsive therapy, hippotherapy, and other supports based on each member's needs.	Y				
Youth and Children in State Custody							Please see PHP Website or call representative for six (6) Value Added Services for Children in State Custody.	Y	Y	.		
Culturally Responsive Treatments	Native American Traditional Healing Benefit.		Y	Holistic Healing- Provides financial help for eligible members to access healing services that support their physical, emotional, spiritual, and overall health.	Y	Y	Native American Traditional Medicine Benefit for up to $300 per calendar year.		Y	Traditional and Cultural Services Support- Members will have access to healing, wellness, and cultural service and support at participating providers.		Y
Culturally Responsive Treatments				Traditional healing supplies and materials. Assistance is available for eligible Native American members to cover the cost of traditional healing supplies and materials.	Y	Y						
Dental				Provides financial help for extra dental services not covered by Medicaid to support oral health and overall well-being.	Y	Y				UHC Platinum Dental- Members ages 21+ can get 1 fluoride treatment every 6 months and up to 4 teeth cleanings per year. They can also choose to get 1 lifetime fluoride varnishing treatment.		Y

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Health/Wellness & Fitness	Lifestyle modification support for Nutrition and Fitness.	Y		Medication Lock Boxes- Support member health and safety by providing eligible members with a secure lock box to store medications safely and reminders to help them take their medications as directed.			Community and online wellness classes for members with diabetes and/or asthma to encourage healthy habits and improve daily life.	Y		Platinum Diet & Nutrition Counseling- Dietary coaching for any United Healthcare Community Plan member with any network provider.		Y
Health/Wellness & Fitness				Activity Bucks - Financial help for children to take part in sports, learning, and other activities that support health, build life skills, and help them make friends. Covered costs may include registration fees, sports leagues and physicals, 4-H, martial arts, dance, cheer, camps, travel or club sports, team uniforms, and sports equipment.	Y	Y	Gym Membership; Nutritional Supplements; Weight Control Programs;	Y	Y	One Pass Fitness program- members 18 and older can get unlimited access to many local gyms, including the YMCA, plus online workouts and live virtual classes.		Y
Health/Wellness & Fitness							Improved care coordination for members, including wellness programs and home monitoring for high-risk members.	Y	Y	Hypoallergenic Pillow and Mattress Cover- Members aged 3-21 with asthma and/or allergies can get 1 mattress cover and 2 pillowcases per year.		Y
Health/Wellness & Fitness										Keeping Health While waiting for assistance- Members waiting on benefits approval or community -based wait lists for resources can get up to $500 worth of healthy food boxes.		
Housing/Behavioral Health	Transitional Living for Chemically Dependent/ Psychiatrically Impaired Adults age 18 years or older.	Y	Y	Healthy Home Assistance: Helps members keep their homes safe, comfortable, and healthy by providing items such as a portable air conditioner, bed, or small refrigerator.	Y	Y				Pets Are Family- DSNP members who are in Bernalillo County or Rio Rancho can choose pet services through Paws in Action for up to $80. Members outside of this area may get up to $80 worth of pet supplies (collars, leashes, feeding bowls, pet food, etc.)		Y
Housing/Behavioral Health				Housing stability assistance. Provides financial support to help members maintain stable housing. This benefit may be used toward rental or mortgage payments and housing deposits.	Y	Y				Move-In Assistance- Up to $300 per member to help with moving costs.		Y
Housing/Behavioral Health				Sober living. Financial support for eligible members transitioning from Detox, Residential Substance Use Disorder (SUD) treatment, or incarceration into a sober living environment.	Y	Y				Home Adaptations for a Healthier Environment- Up to $300 per member to help with home upgrades like air purifiers, non-slip mats, wheelchair ramps and more.		Y

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Physical Health	Respite Bed	Y	Y				Meals on Wheels and improved care coordination for members returning home after a hospital stay. Assistive devices include a large-grip button hook, power seat lift, activator poles, and a TabTime vibrating pill reminder.	Y	Y	Acupuncture- Up to 5 visits per year.		Y
Legal/Justice	Resource tool kit for Justice Involved/Homeless.			Court Record Expungement- Provides financial help with court fees to clear eligible criminal records. This benefit helps members remove barriers to finding jobs, housing, education, and other opportunities. .	Y	Y						
Long-Term Care Supports										Home-delivered Meals- Healthy, medically tailored and culturally appropriate meals delivered to eligible people in transition.	Y	Y
Long-Term Care Supports				Provides extra support for Long-Term Services and Supports (LTSS) members based on their needs. Services may include respite care, remote home monitoring, homemaker services, home changes, adaptive technology, and other supports that help members stay safe, remain independent, and live in their homes and communities.	Y	Y	Community Reintegration: Home Changes; Pest Control; Furniture; Utility Services.	Y	Y			
Long-Term Care Supports	Home meal delivery- upon discharge from an inpatient or long-term care facility for up to 7 days.	Y					Online Wellness Classes for members with diabetes and/or asthma. Gift card for members to participate and complete class.					
Long-Term Care Supports	Shower Chairs.		Y	Pet care support- Helps pay back members for pet care costs while they are staying in the hospital, such as pet boarding, pet food, and emergency vet care			Monitoring Devices: Emergency Response Services/Life Alert	Y				
Social Determinants of Health	Assistance with Social Determinants of Health.	Y	Y	Vital Documents Assistance Program (VDAP) supports members' health, safety, and well-being by helping eligible members pay for important documents needed to access health care, housing, jobs, education, public benefits, and other important services.								

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Technology	Learn to Live - Online mental health programs and services for members 13 years and older and their caregivers who deal with stress, anxiety, depression, and more.			MemberLink Wireless provides members with a wireless prepaid cell phone or minute to support access to healthcare services, care coordination, and emergency communication.	Y	Y	Wander Alert Door-or- Motion Alarm Kits plus Add Ons - for wandering seniors who have Alzheimer's or related dementias; Wander Alarm Door Monitor with Plug-in Alarm.	Y		Assurance Wireless- Members can get a new low-cost cell phone, or bring their own phone to get data, talk and text, cell phone service at no cost.		Y
Technology	Remote Monitoring Program for chronic conditions - Tablet & related medical devices such as blood pressure cuff, pulse oximeter & scale.	Y					Joy for All: Companion Pets; Guardian Bedside Bedwetting Alarm; C-Pen- Reader Pen; and Wireless Door Strobe/Chime.	Y		UHC VIP Member Solutions- 1:1 Manager support for complex member needs		Y
Technology	Provides eligible members experiencing homelessness with a prepaid wireless flip phone to improve access to healthcare services, help coordinate care, and support emergency communication.						Monitoring Services: Internet Service. Speech Tablet with TalkTablet PRO; Talking Thermostat; Sammons Preston Basic Assistive Device Kit.	Y				
Transportation/Travel				Provides transportation help for services and places not covered by the Medicaid Transportation Benefit. This service helps members get to community resources, jobs, educational programs, food assistance, housing services, and other non-medical services.	Y	Y	Transportation to Wellness Activities.	Y		UHC Gold card transportation- Members have access to rides for non-medical services such as WIC appointments, birthing classes, places of worship, job-related activities, food pantries and grocery stores. Family members or caregivers may also ride with members.		Y
Transportation/Travel							Transportation for children of pregnant mothers	Y				
Vision				Supports members' eye health, safety, and quality of life by covering extra vision products and services not included under Medicaid.	Y	Y				UHC Platinum Vision- Turquoise Care members age 20 and under can get 2 frames and lenses every 12 months. Turquoise Care members age 21+ can get 1 routine exam, plus frame and lenses, every 12 months.		Y
Women & Infants	Infant car seat for Pregnant Members. Portable crib and diapers for the first month of life.	Y	Y	Supports eligible mothers and babies by providing items that promote health, safety, and well-being during pregnancy and after birth. Items may include pregnancy tests, feminine hygiene products, cradleboards, car seats, travel cribs, and strollers.	Y	Y				Car Seats- Pregnant members can get a car seat for safe infant travel. Limit: one car seat per delivery.		Y

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Women & Infants										Helping out mom and baby- Up to $175 per member for items such as a Pack n Go Playpen, stroller, diapers, formula, etc.		
Women & Infants				Pre-paid card for additional vision services, including frames and lenses.	Y	Y	Baby Bonus is a program that offers rewards for members who take their child to their well-child appointments.		Y			
Women & Infants				Members can earn rewards for getting preventive care, including well-child visits, recommended vaccines, dental exams, and health screenings based on their age.	Y	Y	Pregnancy Passport new parent program offers rewards for attending prenatal and postpartum appointments.		Y	Baby Scripts -This digital hub connects pregnant members with educational resources, rewards, monitoring devices and more.		Y
Work & School	$50 to pay for after school or sports activities for members under age 18.	Y	Y	Workforce & Education - Provides extra services and supplies to help members find jobs, build job skills, and grow in their careers.	Y	Y	School Sports Physicals for members aged 12-18.		Y	Emergency clothing fund for children- Up to $100 per year to help parents/guardians buy school-aged children clothing and/or shoes.	Y	Y
Work & School										Employment & Education- Members can access job training, skills, classes, one-on-one career coaching, resume and interview help, job search assistance, support from a Goodwill Career Specialist and more.	Y	Y